Board of Directors Updates as of 9/2023 Resource Development Quality Assurance: Cultural Specialist

Vendor Updates	Propio has started the vendorization process. This company will provide on demand telephonic interpretation services for language support in any language. Currently we only support Spanish, Hmong, ASL and Mien because we have staff that speak those languages but if anyone who speaks any other language comes into or calls FNRC to get information, we are unable to provide it. This service will allow us to communicate with anyone in any language on demand.
Educational/ Outreach Activities	Diversity outreach events attended/planned in July and August: Discover Health Fair @ Redding Rancheria; Redding Rancheria Health Fair in Trinity
	County; Back to School Outreach Gold Country; Ampla Health Center Week,
	fairs in: Los Molinos/Oroville/Orland/Gridly/Oroville/Hamilton City; Chico.
	Back to School Community Connection at Helen Wilcox Elementary (Oroville) Oroville Health Fair. Hmong Cultural Center PEB Family Fund Day. Back to
	School Community Resource Fair.
Statewide Updates	Service Access and Equity continues to be a focus. The service access and equity department at DDS has increased staff and continues to grow to accommodate support for all directives sent by DDS, 11 million dollars in
	grants are provided each year to regional centers and community based
	organizations to help with service access and equity. Grant applications now
	open and due to DDS September 26. More information and the application process can be found on the FNRC website.
	The Georgetown Study designed to evaluate the SAE grant program was
	completed and had some recommendations to improve this program which included offering grants for longer periods of time, typical were 1-2 years only and to reduce caseloads, among others.
General Updates	New RDQA will be on-boarded soon.
	SAE Grants (Service Access and Equity): Peer Connections Café Grant was completed in March 2023 and final report has been submitted. This was a 2 year SAE grant that resulted in the hiring of a Bilingual IT staff that works in the Get Connected program. This grant facilitated FNRC contact/communication with parents which led to supporting 2 groups, one in Red Bluff and one in Chico which will continue.
	The Tribal Engagement Grant begun March 2023 and we just completed the first report. This grant resulted in the hiring of the 2 senior service coordinators with the special assignment of working to better our tribal
	relations and contact. Staff has been busy attending outreach and engagement events, including the 2023 ICWA Conference. They will be attending the annual Tribal Symposium and Day at the Capital.
	Application period is now open for another round of SAE grants. Applications are due to DDS by September 26, 2023. More information and a link to apply can be found on the FNRC website.

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The LACC (Language Access and Cultural Competency) funding and reporting is nearing the first year and we have completed about ¾ of our proposed objectives, we continue to work with our consultant Equity Praxis. A training on Cultural Competency is planned for late June or July of this year. This funding also allowed hiring of the community services supervisor who oversees our diversity team. We have submitted a new budget and objectives to DDS for our Year 2 program activities; waiting approval from DDS.